



PUBLIC NOTICE NO. 09/2022

Subject: Introduction of Customs Brokers Licensing Management System (CBLMS)–Reg.

Attention of all the Customs Brokers, Importers, Exporters, General Trade and other stakeholders is invited to the newly introduced Customs Brokers Licensing Management System (CBLMS) online portal (<https://cblms.gov.in>).

2. As part of CBIC's endeavor to digitize its business processes and enhance trade facilitation, Customs Commissionerate Jodhpur Hqrs at Jaipur was entrusted with the responsibility of developing CBLMS portal which is being developed as a central platform for managing the Customs Broker's licensing processes with end-to-end IT integration and smart automation. The project is being launched with an aim to minimize the physical interface, to bring uniformity in procedures, to process applications in time and to bring in accountability. With the implementation of CBLMS, the process of management of the Customs Brokers will become completely online.

3. As a first step, it has been decided to implement the CB Profile module of the CBLMS project which entails the integration of data of existing Customs Brokers in the CBLMS portal. The pilot project of CB Profile module was successfully launched by Mumbai Customs Zone-I and the same will be live for other policy sections across India.

4. Therefore, all the Customs Brokers who were issued licenses by the Pr. Commissioner/Commissioner of Customs Commissionerate Jodhpur Hqrs at Jaipur are requested to create their profiles on CBLMS portal vide the Link: <https://cblms.gov.in>. Login ID and Password for logging in to the portal will be shared on the mobile number registered with ICEGATE.

5. A detailed user manual for creating Customs Brokers Profile will be available on "Help Desk" Tab in the CBLMS portal.

6. Creation of profile of the Customs Brokers on the CBLMS portal being of paramount importance for smooth transition into the online system of Customs Brokers management, a centralized CBLMS Helpdesk has been set up to resolve any issues faced by the Customs Brokers on the CBLMS portal **email:- cblms-helpdesk@gov.in**. Alternatively, the Customs Brokers may also send an email **custech-jpr-rj@gov.in** highlighting the specific issues being faced by them on the dedicated email id of helpdesk or call the **Helpdesk Number 0141-2385104 (Ex-281)** is available during working hours i.e. between 9.30 am to 6.00 pm from Monday to Friday.

7. In light of the above, all the Customs Brokers working under Regulation 7(2) of CBLR 2018 and corresponding provisions of erstwhile regulations, under this office's jurisdiction, are requested to create their profile on the CBLMS portal **latest by 24/10/2022**.

8. Feedback / Suggestion are also invited on email **cblms-helpdesk@gov.in** for continuous improvement of the CBLMS portal.

(SUGRIVE MEENA)
COMMISSIONER

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