भारत सरकार/GOVERNMENT OF INDIA
वित्त मंत्रालय, राजस्व विभाग/MINISTRY OF FINANCE, DEPTT. OF REVENUE
कार्यालय आयुक्त सीमा शुल्क, जोधपुर
OFFICE OF THE COMMISSIONER OF CUSTOMS: JODHPUR
मुख्यालय : नव केन्द्रीय राजस्व भवन, स्टेच्यू सर्किल, सी–स्कीम, जयपुर–05
HQRS. : N.C.R. BUILDING, STATUE CIRCLE, 'C' SCHEME, JAIPUR-05

C. No. VIII(H)9/CT/PN/Tax payer service/13/2019/ Dated: .10.2019

Public Notice No. 33 /2019 dated 27.10.2019

Subject: To designate Officer to act as the Nodal Officer assigned with the job of Tax Payer Service regarding.

Attention of the trade/taxpayers is drawn towards that CBIC has been in the forefront for delivering taxpayer services in the areas of GST, Customs and Central Excise. Tax payer services rendered by the GST and Customs Seva Kendras and handholding of the MSMEs and other stake-holders through nation-wide outreach programs in coordination with various chambers of trade and industry have been widely appreciated. Additionally, the CBIC has active Help Desks for both GST and Customs. These Help Desks are manned by private vendors and they entertain e-mail and telephonic queries of the taxpayers.

The CBIC has emphasized on the urgent need to prioritize the taxpayer services and has desired measures to be put in place that ensure that honest tax payers are not harassed; that those who commit minor or procedural violations are not subjected to disproportionate or excessive action and that wealth creators are respected.

Dr. Bijendra Kumar Meena, Joint Commissioner, Customs (Preventive) Commissionerate, Jodhpur (Hqrs. at Jaipur) is appointed as **Nodal Officer** in order to institutionalize the tax payer services in the field formations. He would draw up plans for reaching out to the stake holders of the jurisdiction of Customs (Preventive) Commissionerate, Jodhpur, will hold regular meetings with them and attend to their queries. He would plan the taxpayer services in this Commissionerate in coordination with the Zonal Office of DGTPs and the Chief Commissioner concerned. The trade/tax payers may contact to Dr. Bijendra Kumar Meena, Joint Commissioner on e-mail ID: bk.meena81@gov.in.

27/10/19
(S. C. Agarwal)
Commissioner